SOUTHERN SOFTWARE, INC.
an employee-owned company

Agency:	**Yadkin County Sheriff, NC**
Contact:	**Dale Ring**
Date:	**4/24/2017**

SOFTWARE	Qty	
* Neverfail for Physical Server (1 Pair) (Note: first year support included; 2nd year payable to Neverfail - Approx. $1,000)	1	$4,995.00
Installation (Southern Software Technician onsite for Neverfail Installation; Phone installation by Neverfail)	1	$3,350.00

TOTAL INVESTMENT (STATE TAX AND SHIPPING NOT INCLUDED)	$8,345.00

50% due upon signing proposal; 50% due upon completion of installation.

CUSTOMER'S SIGNATURE _*[signature]*_ DATE _5/16/17_

Please sign this document and return it to us by fax or mail. When the document is signed and returned to Southern Software, we will begin processing your order.

Proposal of hardware is valid for (30) days from date of proposal..

Hardware Requirements

Primary Server
- Must meet Microsoft's requirements for one of the following installed operating systems:
  - Windows Server 2003 x86 and x64 Standard / Enterprise / R2 with SP1 or SP2
  - Windows Server 2008 x 86 and x64 Standard / Enterprise with SP1 or SP2
  - Windows Server 2008 R2 x64 Standard / Enterprise / Datacenter with SP1
  - Windows Server 2012 x64 Standard/Datacenter
- 1 GB RAM minimum, 2 GB RAM recommended
- Minimum available RAM required for Neverfail processes and components (recommended 1GB)
  - Minimum of 256 MB available for Neverfail processes and components on Windows Server 2003
  - Minimum of 512 MB available for Neverfail processes and components on Windows Server 2008/R2
  - Minimum of 512 MB available for Neverfail processes and components on Windows Server 2012
- 2 GB of available hard disk space
- Number of NICs:
  - In a Pair configuration: 2 non-teamed NICs required, 3 non-teamed NICs recommended
  - In a Trio configuration: minimum 3 NICs required (one for the Public connection and 2 for the Neverfail Channels)

  Note: Neverfail Heartbeat v6.7 and later supports use of a single NIC for both the Neverfail Channel and Principal (Public) network connection.
- Multiple hard disk drives are recommended as per application vendors' requirements. Avoid locating OS, database, and log files on the same disks

Secondary Server and Tertiary (if implemented)
- Must meet Microsoft's requirements for one of the following installed operating systems:
  - Windows Server 2003 x86 and x64 Standard / Enterprise / R2 with SP1 or SP2
  - Windows Server 2008 x 86 and x64 Standard / Enterprise with SP1 or SP2
  - Windows Server 2008 R2 x64 Standard / Enterprise / Datacenter with SP1
  - Windows Server 2012 x64 Standard / Datacenter
- 1 GB RAM minimum, 2 GB RAM recommended
- Minimum available RAM required for Neverfail processes and components
  - Minimum of 256 MB available for Neverfail processes and components on Windows Server 2003
  - Minimum of 512 MB available for Neverfail processes and components on Windows Server 2008/R2
  - Minimum of 512 MB available for Neverfail processes and components on Windows Server 2012
- Total hard disk space should be greater than or equal to the Primary Server
- Same number of NICs as the Primary Server
- Hard drive lettering scheme must match the Primary Server (although underlying hardware may be different)